IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

SHAMBAUGH

Serial No.:

09/670,093

Group No.:

2641

Filed:

September 26, 2000

There is an error with respect the following data, which is:

For:

2.

METHOD OF CREATING SCRIPTS BY TRANSLATING

AGENT/CUSTOMER CONVERSATIONS

Commissioner for Patents
Washington, DC 20231

REQUEST FOR CORRECTED FILING RECEIPT

1. Attached is a copy of the official filing receipt received from the PTO in the above application for which issuance of a corrected filing receipt is respectfully requested.

incorrectly entered	RECEIVED
en in Sylling Date.	and/or FEB 2 6 2002
~ ⊠ c nitted.	3. Technology Center 2600
o go vie george myse. Error in	Correct data
☑ Applicants' names	1. Craig Shambaugh, Wheaton, Illinois
	Anthony Dezonno, Bloomingdale, Illinois
	Mark J. Power, Carol Stream, Illinois
and the second second	Kenneth Venner, Winfield, Illinois
	Jared Bluestein, Wilmot, New Hampshire
The second secon	Jim F. Martin, Woodside, California
	Darryl Hymel, Batavia, Illinois
g we british (see that	Laird C. Williams, St. Charles, Illinois
2. ☐ Applicant's address	2.
3. Detidance to	3.
4. ☐ Filing Date	4.
5. Serial Number	5.
6. ☐ Foreign/PCT Application Re:	6.
7 □ Other	7

	3. (complete the following applicable item)				
	A. ☑The correction(s) is/are not due to any error	by applicant and no fee is due.			
	OR				
	B. \square At least one of the corrections is due to app 1.19(h), of \$25.00 is paid as follows:	licant's error and the fee therefor, under 37 CFR			
	☐ Enclosed is check for \$25.00. ☐ Charge Account \$25.00.				
o an an a special of the state	Dated: October 25, 2001	Gerald T. Shekleton, Attorney or Agent of Record Registration No. 27,466			
•	WELSH & KATZ, LTD. 120 South Riverside Plaza 22nd Floor Chicago, Illinois 60606-3913 Telephone: 312/655-1500	RECEIVED FEB 2 6 2002			
•	CERTIFICATE OF MAILING/TH	Technology Center 2600			
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		Signature Signature			
	Date: October 25, 2001	Gerald T. Shekleton (type or print name of person certifying)			



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JAS/JPC 17779

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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY.DOCKET.NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/670,093	09/26/2000	2641	1006	00EC018/77779	2	26	4

CONFIRMATION NO. 3663

UPDATED FILING RECEIPT

MYSCHARL CONTRACTOR

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Jon P. Christensen, Esq.
WELSH & KATZ, LTD.
22nd Floor
120 South Riverside Plaza
Chicago, IL 60606

Date Mailed: 04/23/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Craig R. Shambaugh, Wheaton, IL; Mark J. Power, Carol Stream, IL; Kenneth Venner, Winfield, IL; Jim F. Martin, Woodside, CA; Darryl Hymel, Batavia, IL; Laird C. Williams, St. Charles, IL;

Domestic Priority data as claimed by applicant

Foreign Applications

If Required, Foreign Filing License Granted 11/02/2000

Projected Publication Date: N/A

Non-Publication Request: No

Early Publication Request: No

2901 MPS RECEIVED
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Title

Method of creating scripts by translating agent/customer conversations

Preliminary Class

704

Data entry by : MONTIEL, YANIRA

Team: OIPE

Date: 04/23/2001

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CONFIRMATION NO. 3663

Bib Data Sheet

FILING DATE **ATTORNEY CLASS GROUP ART UNIT SERIAL NUMBER** 09/26/2000 DOCKET NO. 09/670.093 704 2641 00EC018/77779 RULE APPLICANTS Craig R. Shambaugh, Wheaton, IL; Anthony Dezonno, Bloomingdale, IL; Mark J. Power, Carol Stream, IL; Kenneth Venner, Winfield, IL; Jared Bluestein, Wilmot, NH; Jim F. Martin, Woodside, CA; Darryl Hymel, Batavia, IL; Laird C. Williams, St. Charles, IL; ** CONTINUING DATA **************** ** FOREIGN APPLICATIONS ************* IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 11/02/2000 Foreign Priority claimed yes no STATE OR SHEETS TOTAL INDEPENDENT 35 USC 119 (a-d) conditions yes no Met after COUNTRY DRAWING **CLAIMS CLAIMS** met Allowance IL 2 26 4 Verified and Acknowledged Examiner's Signature Initials ADDRESS Jon P. Christensen, Esq. WELSH & KATZ, LTD. 22nd Floor 120 South Riverside Plaza Chicago ,IL 60606 TITLE

Method of creating scripts by translating agent/customer conversations

FILING FEE RECEIVED 1006

FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT

No. _____ for following:

All	Fees

🛮 1.16 Fees (Filing)

1.17 Fees (Processing Ext. of time)

1.18 Fees (issue)

Other ☐ Credit